ALL TOGETHER, MORE SUPPORT

Cancellation Policy

Vista Wellbeing CIC operates its sessions on a timetabled pre-booking basis.

If you need to cancel a booked session, you are required to inform Vista Wellbeing prior to the class starting (and no charge will be incurred). However, if you fail to attend a session without informing Vista Wellbeing, we reserve the right to charge in full for that session.

Should Vista Wellbeing need to cancel a session that has been paid for in advance you will receive either a full refund or a credit to be used on a future session. This will be down to your preference.

By booking and attending sessions you confirm that you have read, understood and agreed to these terms.

Thank you,

The Vista Team