

Cancellation Policy

Vista Wellbeing CIC operates on a timetabled pre-booking basis for sessions. Therefore, when cancelling a session, you are required to inform Vista Wellbeing prior to the class starting, for which no session fee shall be incurred. However, if you fail to attend a session without informing Vista Wellbeing, you shall be charged in full for that session.

Should Vista Wellbeing cancel a session that has been paid for in advance you will receive either a full refund or account credit to be used on a future session. This will be down to your preference.

By booking and attending sessions you confirm that you have read, understood and agreed to these terms.

Thank you,

The Vista Team